

EFFECTIVE JULY 1, 2005

UTILITY BILL PAYMENT POLICY

- **Monthly utility bills will be mailed out on the first (1st) of each month. Payment is due by the twentieth (20th) of that same month. The customer must pay the amount due.**
- **On the twenty-first (21st), the bill is past due and a penalty (\$5.00 or 10%) is added to the bill.**
- **On the fourth (4th) of each month, water is disconnected on all past due accounts. Accounts on the disconnect list, whether they are turned off or not, are subject to a**
reconnection fee (\$25.00 within the
city, \$50.00 outside the city limits)
once the disconnect work orders are issued. The customer must pay the entire balance due on the account (this includes the current bill and the reconnect fee) to have the water reconnected.
- **No partial payments will be accepted.**
- **No payment arrangements will be made.**